



Pan-European opinion poll on occupational safety and health

Results across 31 European countries - May 2013

Representative results in 31 participating European states for the European Agency for Safety and Health at Work (EU-OSHA)



Opinion poll design

Universe:	Full-time, part-time and self-employed workers aged 18+ with usual country of residence and in the respective language
Sample:	Representative sample in each of the 31 participating European countries
Weighting:	Data weighted to reflect working population by age, gender and region. Where multi-country data is shown, data has been weighted to reflect the population size of each country
Method of data collection:	CATI (Computer-Assisted Telephone Interviews) across 26 countries. In Bulgaria, Czech Republic, Malta, Romania and Slovakia interviews were conducted face to face
Sample size:	16,622 interviews across Europe (approximately 500 per country except in Liechtenstein with 200 interviews conducted)
Fieldwork period:	23rd November 2012 – 5th February 2013
Interpretation of data:	Where percentages do not sum to 100%, or to aggregated scores (e.g. “very likely” plus “fairly likely”), this may be due to computer rounding

Sample sizes

Sample sizes included in this report

Total number of workers aged 18+	16,622	0-9 other workers at workplace	6,128
Male	8,748	10-49 other workers at workplace	5,262
Female	7,874	50-249 other workers at workplace	3,419
Aged 18-34	4,851	250+ other workers at workplace	1,454
Aged 35-54	8,794	Full time	12,127
Aged 55+	2,977	Part time	2,734
Workers not aware of programmes/ policies at their workplace to assist older workers	13,896		
Margin of error (due to a sample of workers being interviewed)	Total sample 0.5 to 0.8 percentage points Between subgroups e.g. Male / Female ± 0.9 to 1.5 percentage points Full time / Part time ± 1.2 to 2.1 percentage points		

Questionnaire overview - 1

Q1 How likely, if at all, do you think it is that there will be a higher proportion of people aged over 60 working at your own workplace in 2020?

(Very likely | Fairly likely | Fairly unlikely | Very unlikely | Don't know | Do not have any people aged over 60 at workplace now and do not expect to in 2020)

The following questions use the term "older workers". By older workers, we mean workers aged over 60.

Q2 On balance, do you think older workers tend to ... than other workers?

(Yes | No | No difference | Don't know)

- A. Take more time off work due to illness
- B. Have more accidents at work
- C. Be less productive at work
- D. Be less able to adapt to changes at work
- E. Suffer more from work-related stress

Q3 Do you think that programmes or policies should be introduced at your workplace to make it easier for workers to continue working up to or beyond retirement age if they wish to do so? Please say if you already have such programmes or policies at your workplace

(Yes | No | Programmes and policies already exist at your workplace | Don't know)

Questionnaire overview - 2

Now some questions about all workers regardless of their age.

Q4 Which, if any, of the following do you think are the most common causes of work-related stress nowadays?

- A. Hours worked or workload
- B. Limited opportunity to manage own work patterns
- C. Lack of clarity on roles and responsibilities
- D. Being subject to unacceptable behaviours such as bullying or harassment
- E. Job reorganisation or job insecurity
- F. Lack of support to fulfil your role from colleagues or supervisors

Q5 How common, if at all, are cases of work-related stress in your workplace?

(Very common | Fairly common | Fairly rare | Very rare | There are no cases of work-related stress | Don't know)

Q6 How well, if at all, do you think the control of work-related stress is handled in your workplace?

(Very well | Fairly well | Not very well | Not at all well | Don't know)

Two-letter country designations used in charts

Letters	Country	Letters	Country	Letters	Country
AT	Austria	FI	Finland	NL	Netherlands
BE	Belgium	FR	France	NO	Norway
BG	Bulgaria	HU	Hungary	PL	Poland
CH	Switzerland	IE	Ireland	PT	Portugal
CY	Cyprus	IS	Iceland	RO	Romania
CZ	Czech Republic	IT	Italy	SE	Sweden
DE	Germany	LI	Liechtenstein	SI	Slovenia
DK	Denmark	LT	Lithania	SK	Slovakia
EE	Estonia	LU	Luxembourg	UK	United Kingdom
EL	Greece	LV	Latvia	ALL	All countries
ES	Spain	MT	Malta		

Country groups used in this report

Group	Countries
EU27	The 27 countries that currently form the European Union
EU15	<p>The 15 countries that formed the European Union until 1st May 2004</p> <p>Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, Netherlands, Portugal, Spain, Sweden, United Kingdom</p>
NMS12	<p>The 12 countries that joined the European Union in 2004 and 2007</p> <p>Bulgaria, Czech Republic, Cyprus, Estonia, Hungary, Latvia, Lithuania, Malta, Poland, Romania, Slovakia, Slovenia</p>
EFTA	Norway, Iceland, Liechtenstein, Switzerland



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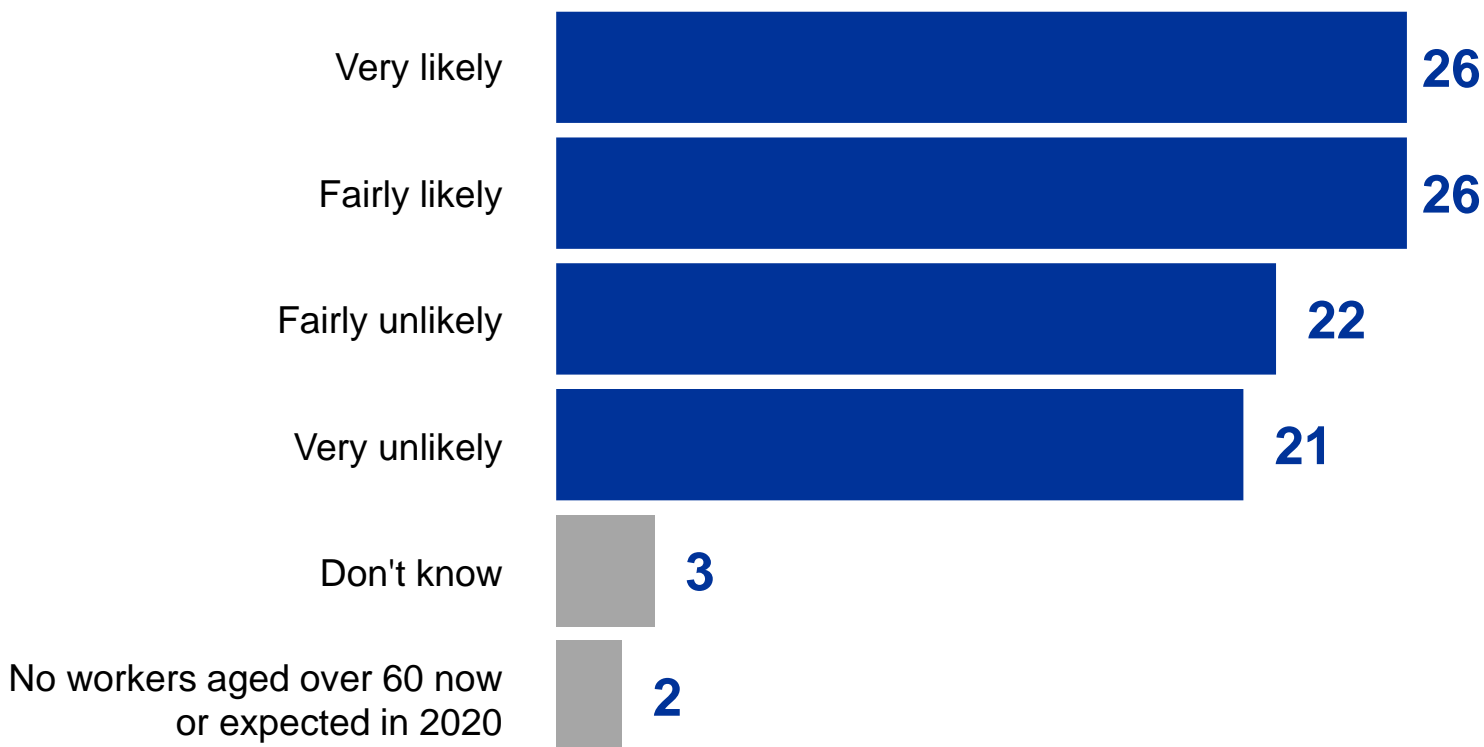
Results across 31 European countries - May 2013

Proportion of workers aged over 60 in 2020



Proportion of workers aged over 60 in 2020

How likely, if at all, do you think it is that there will be a higher proportion of people aged over 60 working at your own workplace in 2020? (%)



Universe: Workers aged 18+

Proportion of workers aged over 60 in 2020

How likely, if at all, do you think it is that there will be a higher proportion of people aged over 60 working at your own workplace in 2020? (%)

■ Likely (aggregate) ■ Unlikely (aggregate)



GENDER



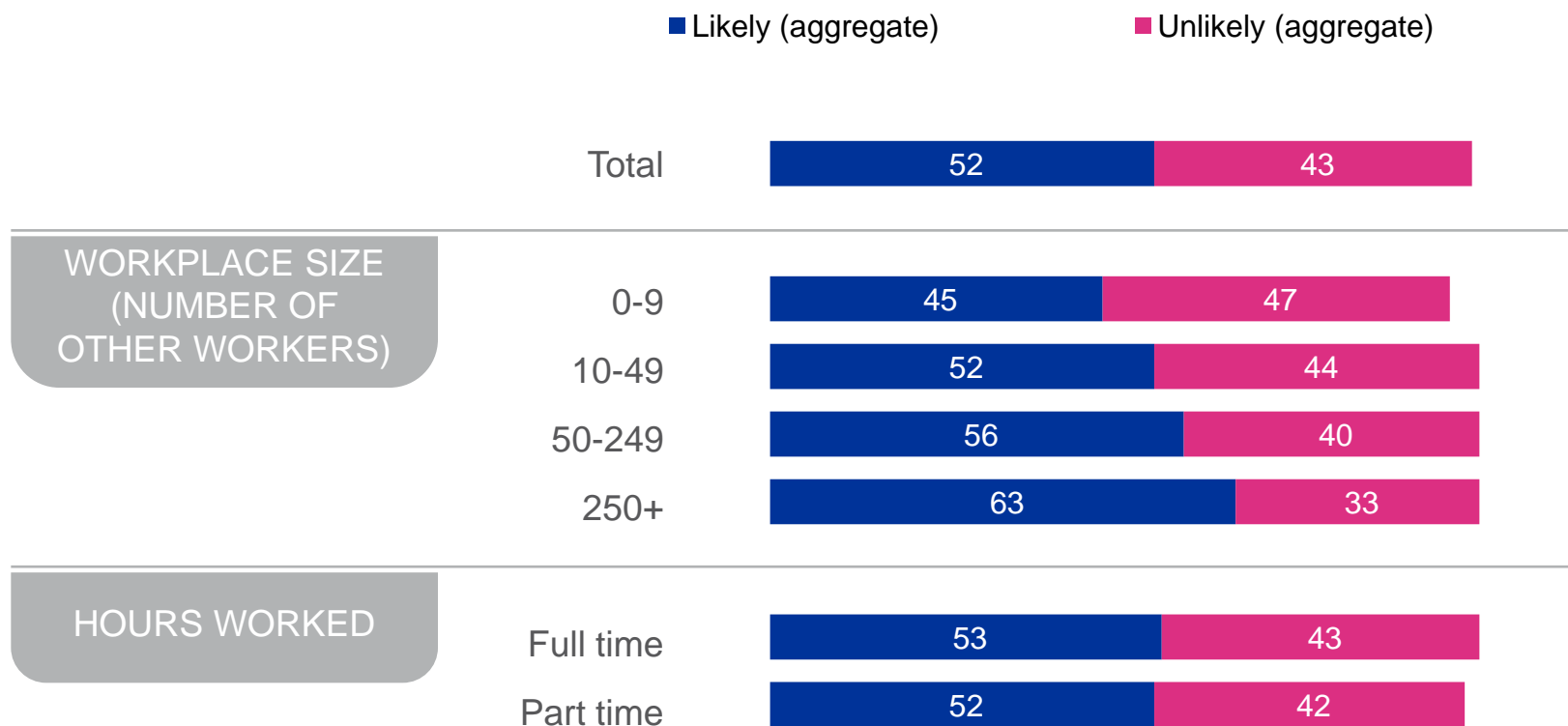
AGE



Difference to 100% due to exclusion of Don't know and None; **Universe:** Workers aged 18+

Proportion of workers aged over 60 in 2020

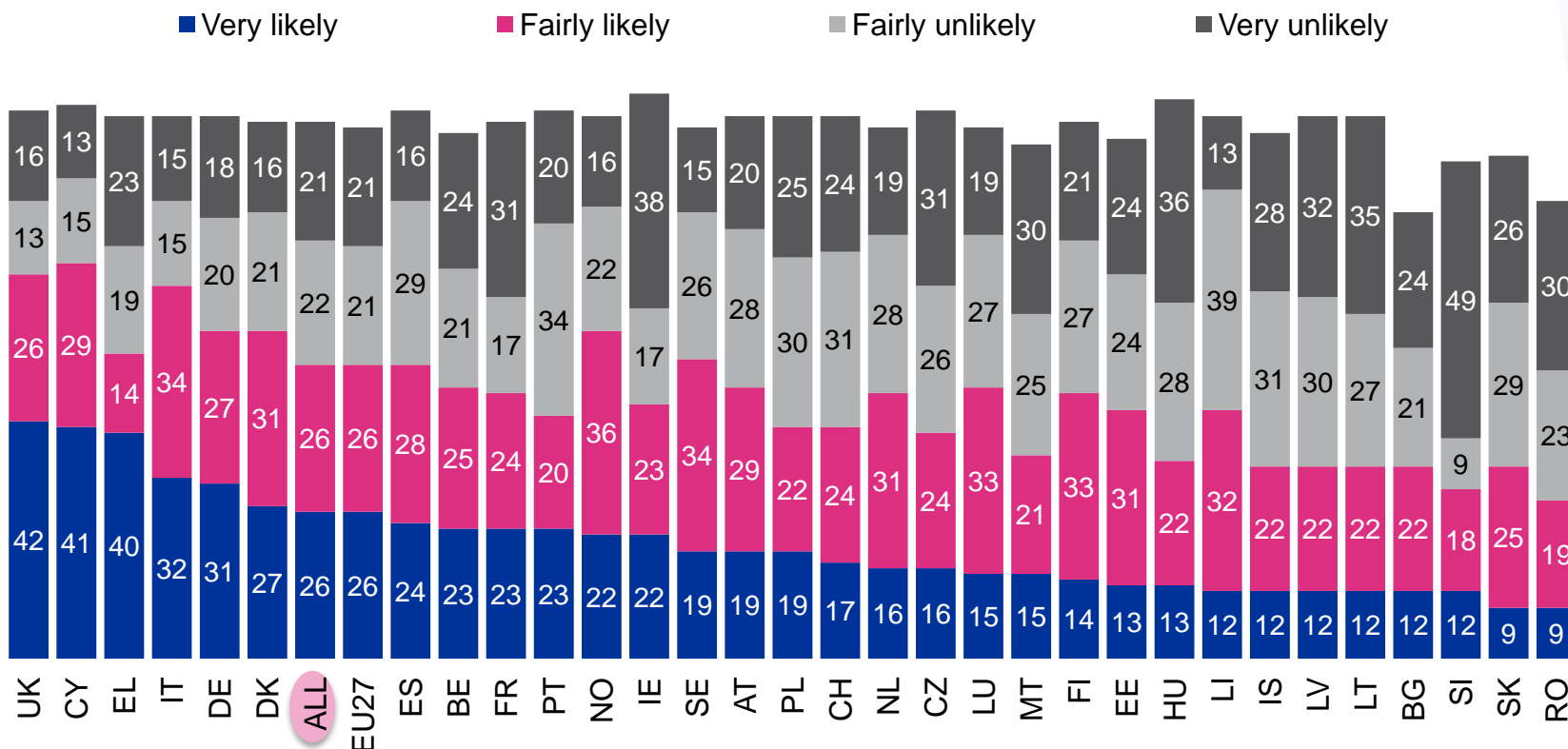
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Proportion of workers aged over 60 in 2020

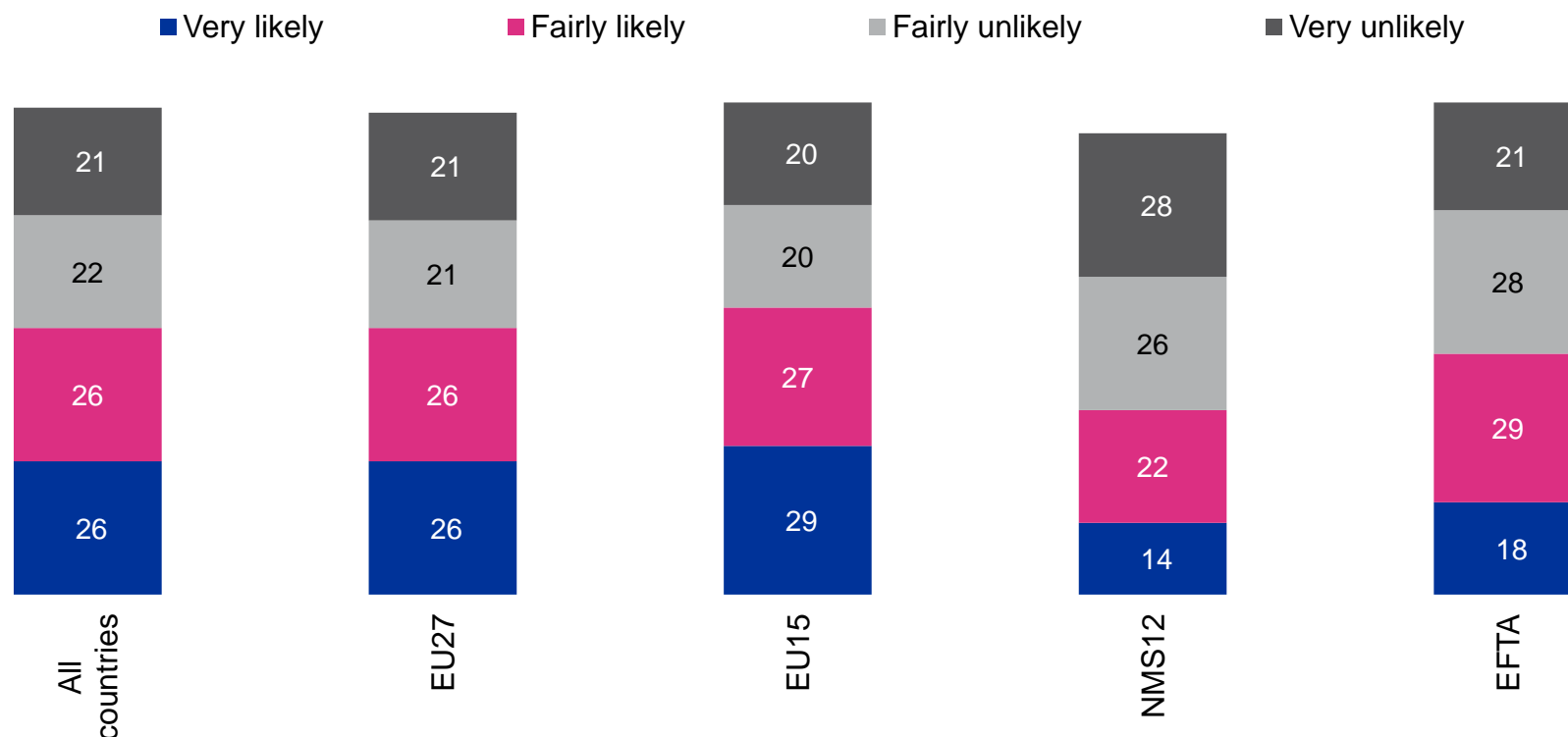
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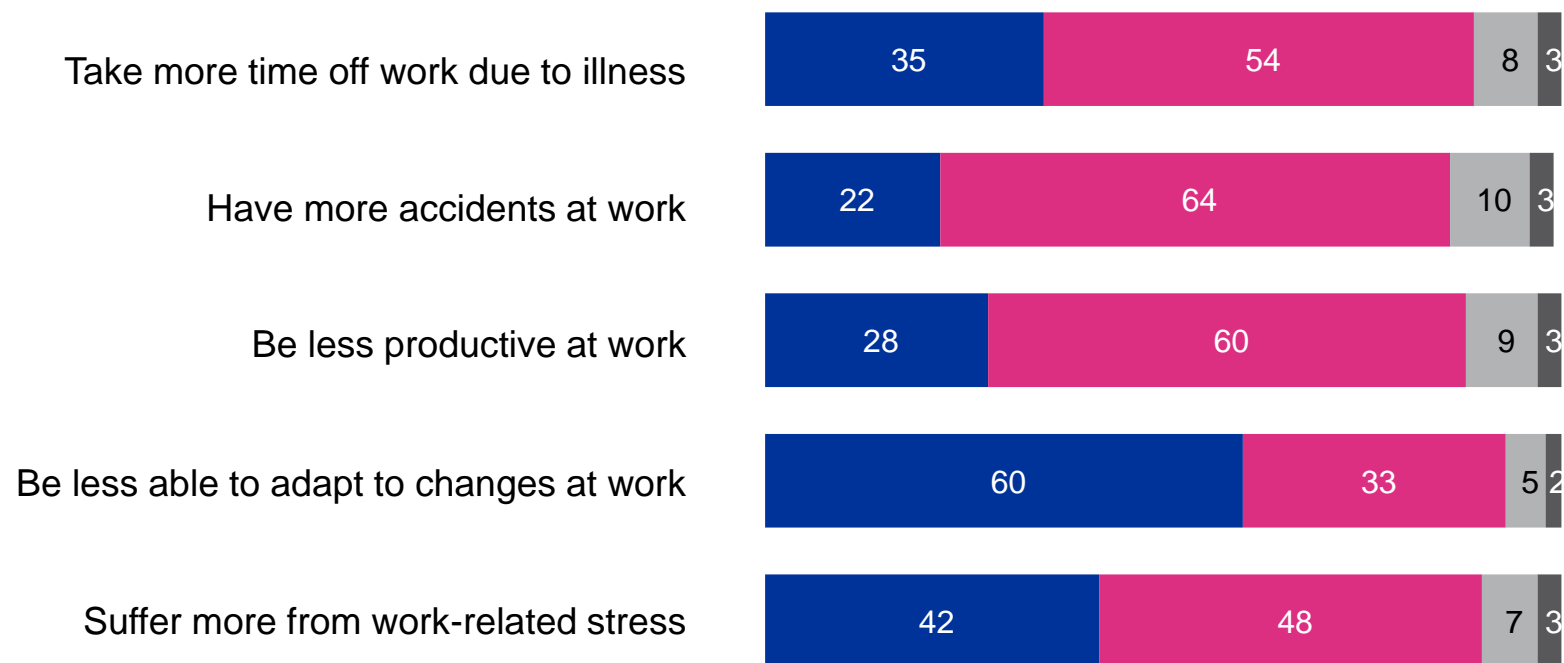
Perceptions of older workers



Perceptions of older workers

On balance, do you think older workers tend to ... than other workers? (%)

■ Yes ■ No ■ No difference ■ Don't know



Universe: Workers aged 18+

Perceptions of older workers - Less able to adapt to changes at work

On balance, do you think older workers tend to be less able to adapt to changes at work than other workers? (%)

■ Yes ■ No ■ No difference ■ Don't know



GENDER



AGE



Universe: Workers aged 18+

Perceptions of older workers - Less able to adapt to changes at work

On balance, do you think older workers tend to be less able to adapt to changes at work than other workers? (%)

■ Yes ■ No ■ No difference ■ Don't know

Total 60 33 5 2

WORKPLACE SIZE (NUMBER OF OTHER WORKERS)

0-9 59 33 6 2

10-49 61 33 5 2

50-249 61 32 5 2

250+ 60 33 5 2

HOURS WORKED

Full time 60 32 5 2

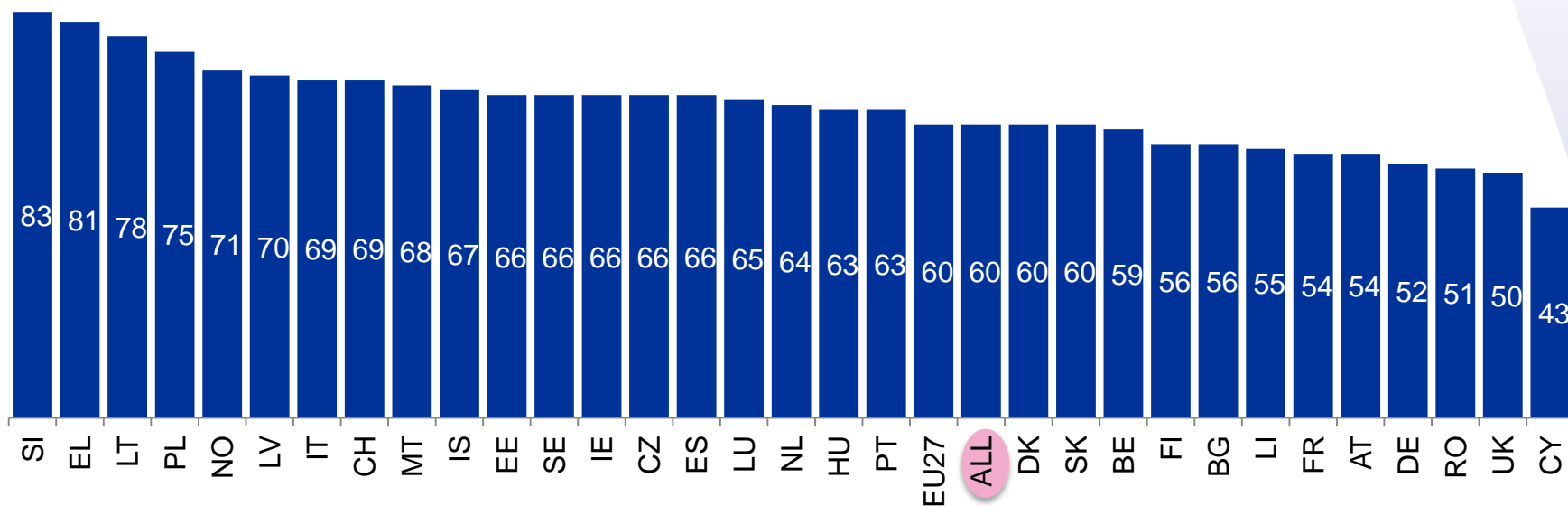
Part time 58 35 5 2

Universe: Workers aged 18+

Perceptions of older workers - Less able to adapt to changes at work

On balance, do you think older workers tend to be less able to adapt to changes at work than other workers? (%)

■ Yes

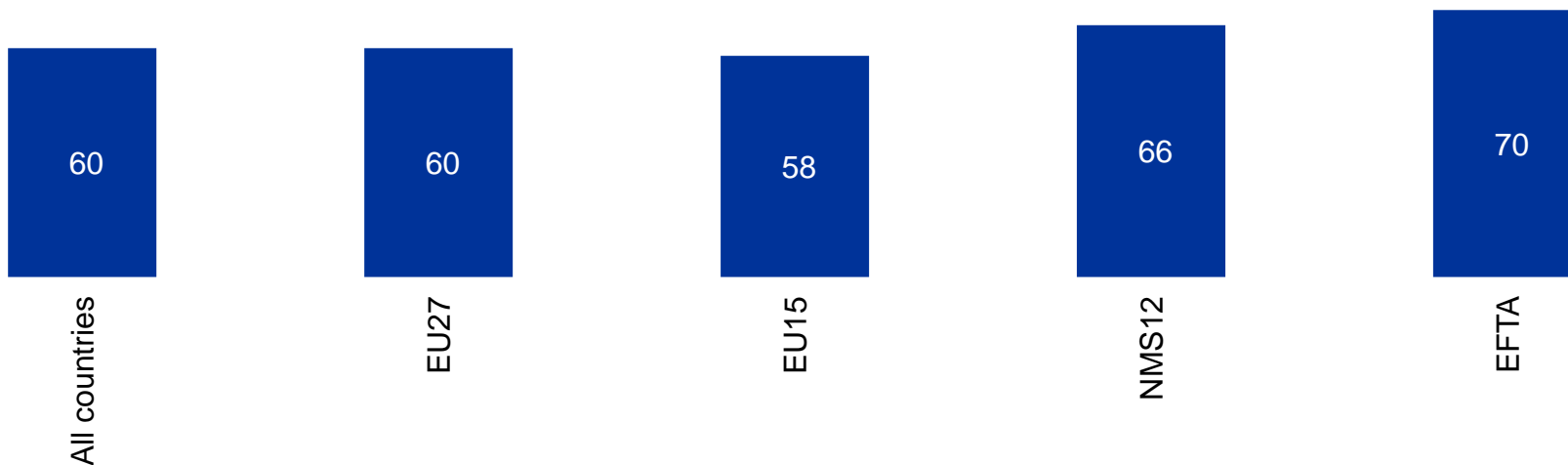


Universe: Workers aged 18+

Perceptions of older workers - Less able to adapt to changes at work

On balance, do you think older workers tend to be less able to adapt to changes at work than other workers? (%)

■ Yes



Universe: Workers aged 18+

Perceptions of older workers - Suffer more from work-related stress

On balance, do you think older workers tend to suffer more from work-related stress than other workers? (%)

■ Yes ■ No ■ No difference ■ Don't know

Total 42 48 7 3

GENDER

Male 40 50 7 3

Female 44 46 7 2

AGE

Aged 18-34 42 48 7 3

Aged 35-54 42 48 8 3

Aged 55+ 41 50 6 3

Universe: Workers aged 18+

Perceptions of older workers - Suffer more from work-related stress

On balance, do you think older workers tend to suffer more from work-related stress than other workers? (%)

■ Yes ■ No ■ No difference ■ Don't know

	Yes	No	No difference	Don't know
Total	42	48	7	3

WORKPLACE SIZE (NUMBER OF OTHER WORKERS)

0-9	41	47	8	3
10-49	44	46	7	2
50-249	40	50	7	3
250+	38	54	5	3

HOURS WORKED

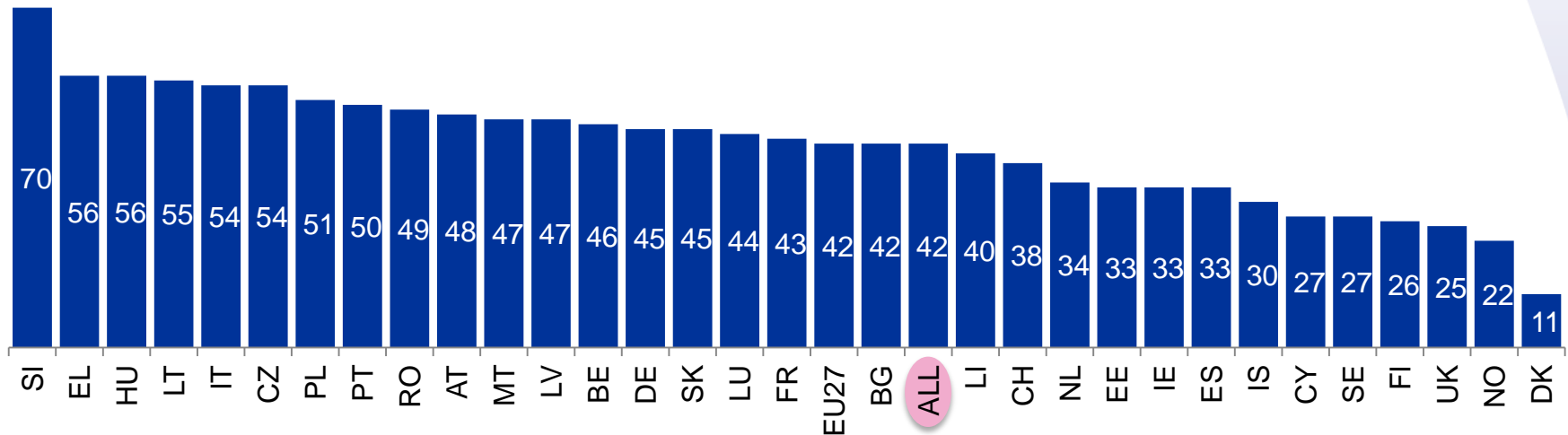
Full time	42	48	7	3
Part time	40	50	8	3

Universe: Workers aged 18+

Perceptions of older workers - Suffer more from work-related stress

On balance, do you think older workers tend to suffer more from work-related stress than other workers? (%)

■ Yes

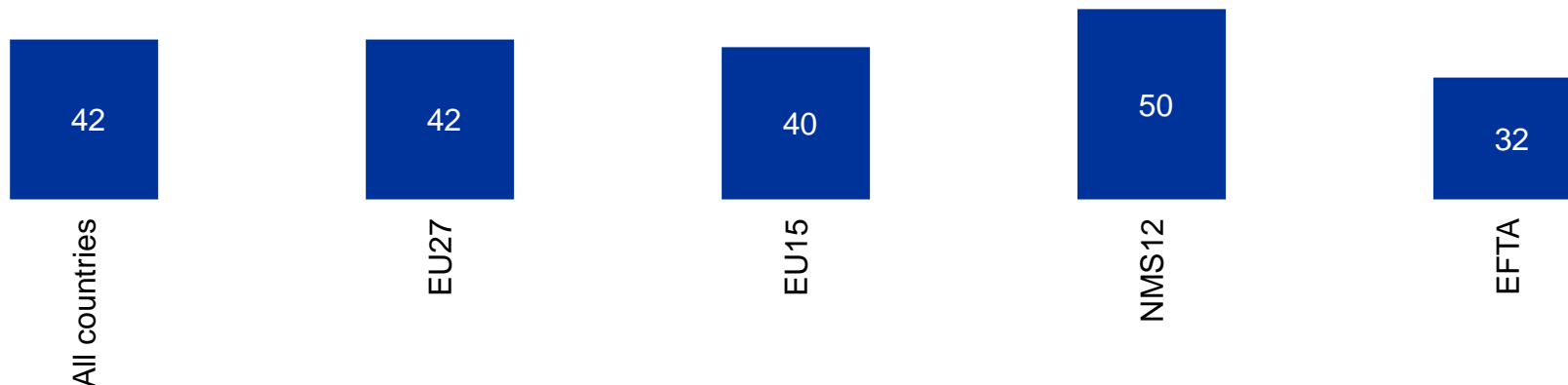


Universe: Workers aged 18+

Perceptions of older workers - Suffer more from work-related stress

On balance, do you think older workers tend to suffer more from work-related stress than other workers? (%)

■ Yes



Universe: Workers aged 18+



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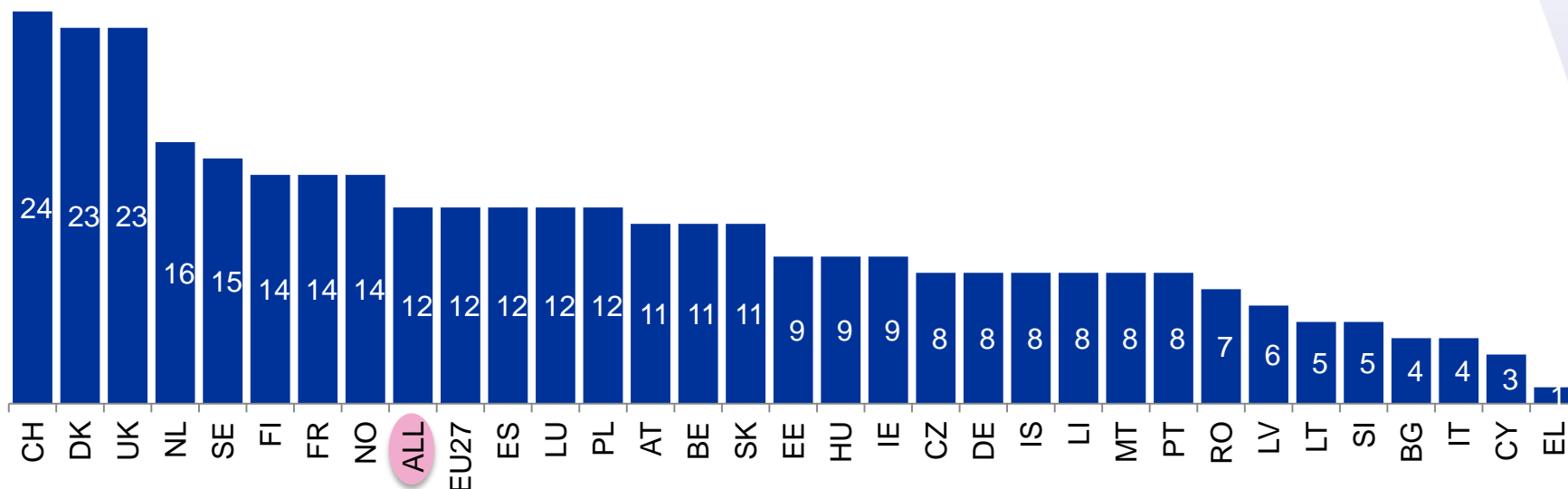
Programmes and policies to enable longer working



Programmes and policies to enable longer working

Please say if you already have programmes or policies at your workplace to make it easier for workers to continue working up to or beyond retirement age. (%)

■ Already exist

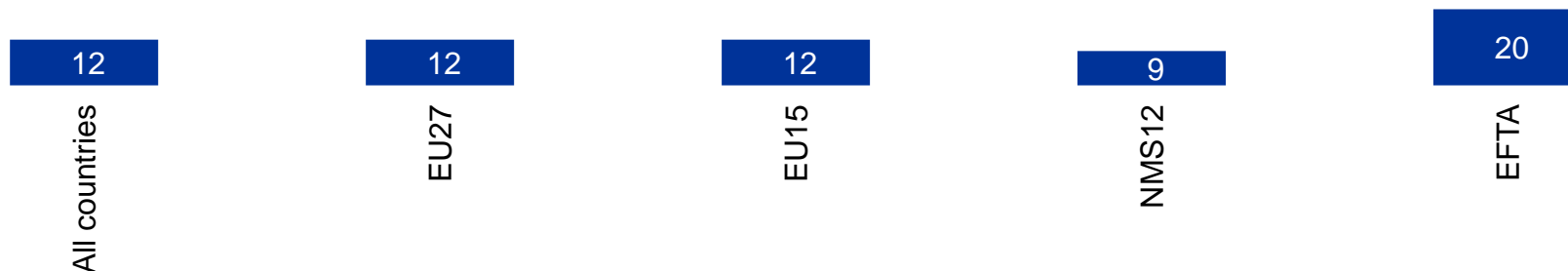


Universe: Workers aged 18+

Programmes and policies to enable longer working

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Universe: Workers aged 18+

Programmes and policies to enable longer working

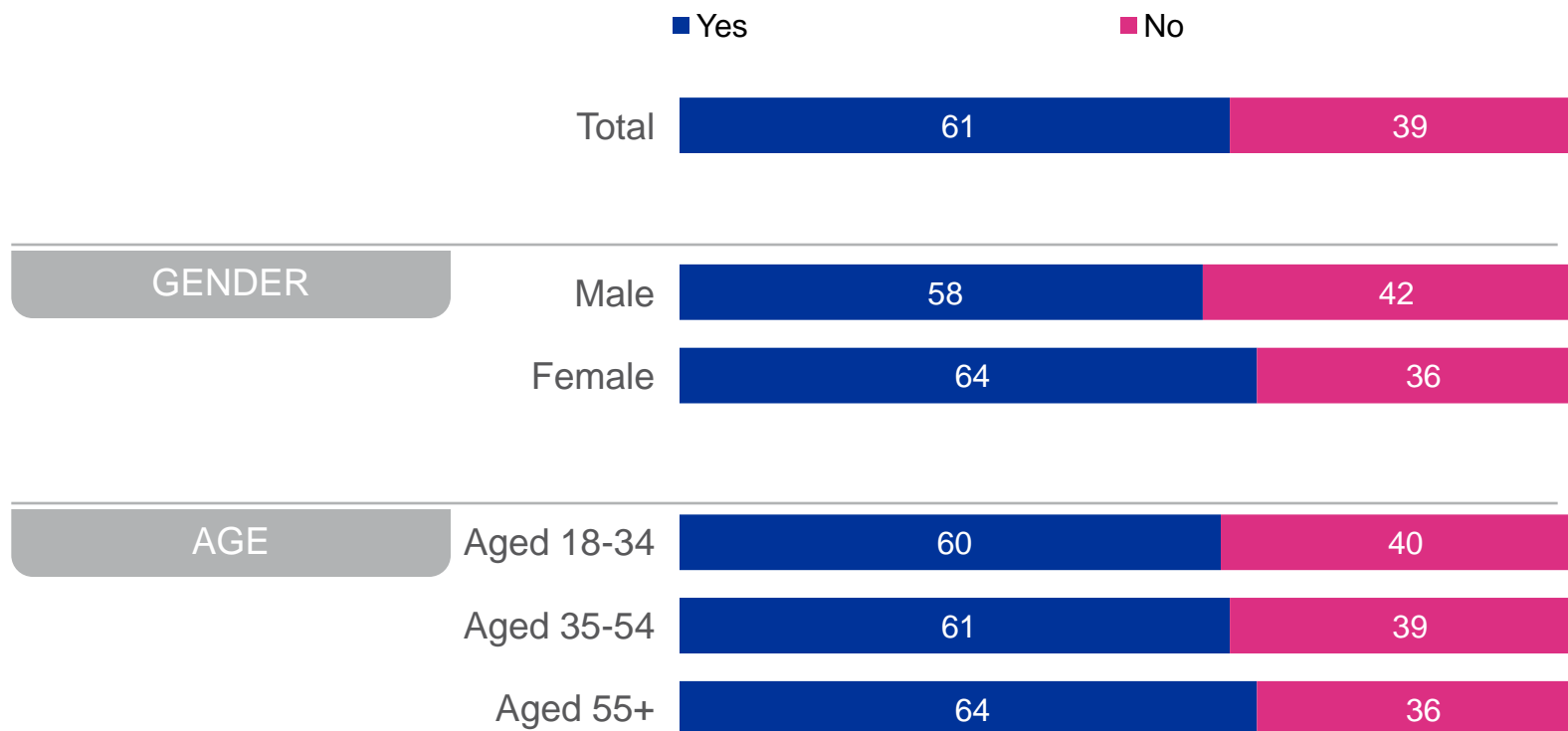
Do you think that programmes or policies should be introduced at your workplace to make it easier for workers to continue working up to or beyond retirement age if they wish to do so? (%)



Excludes Don't know; **Universe:** Workers not aware of programmes/policies at their workplace

Programmes and policies to enable longer working

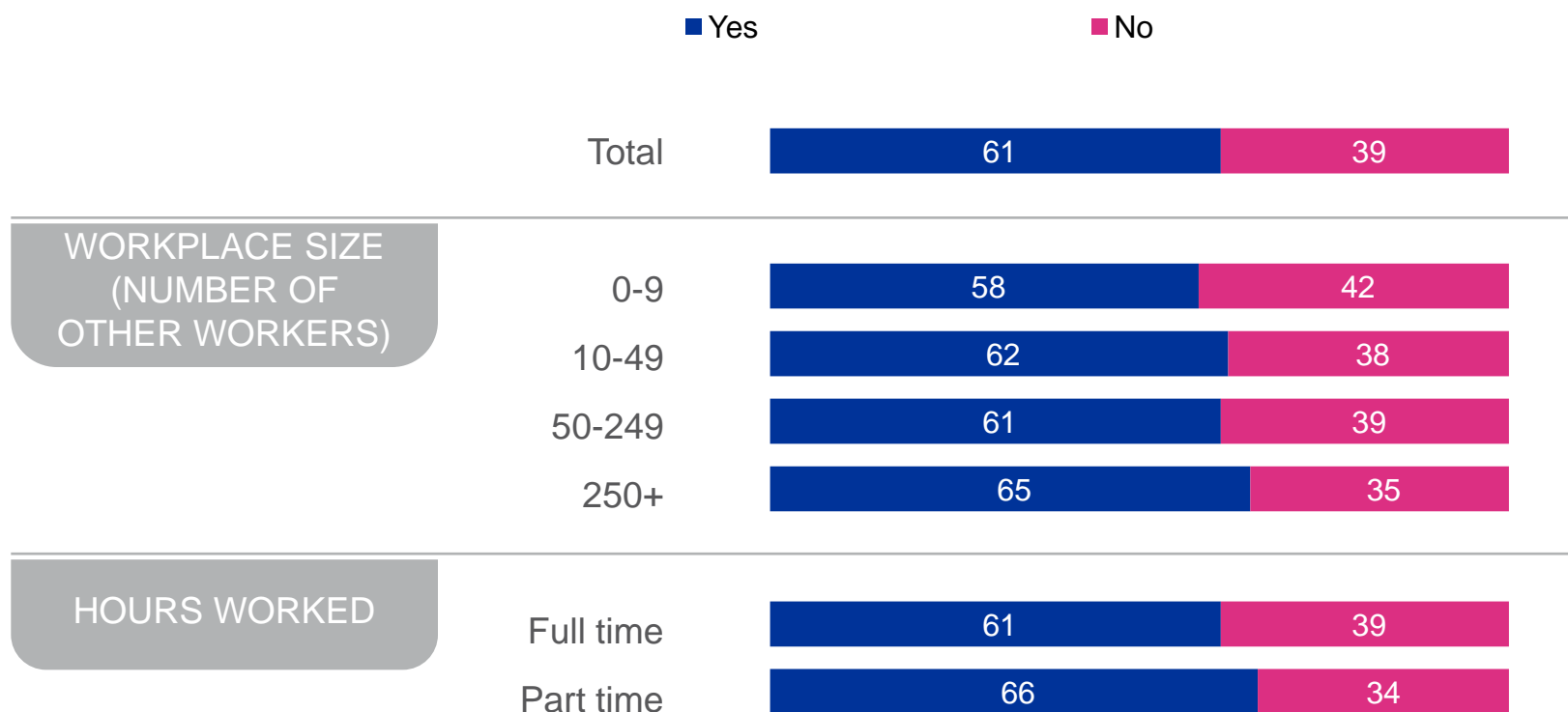
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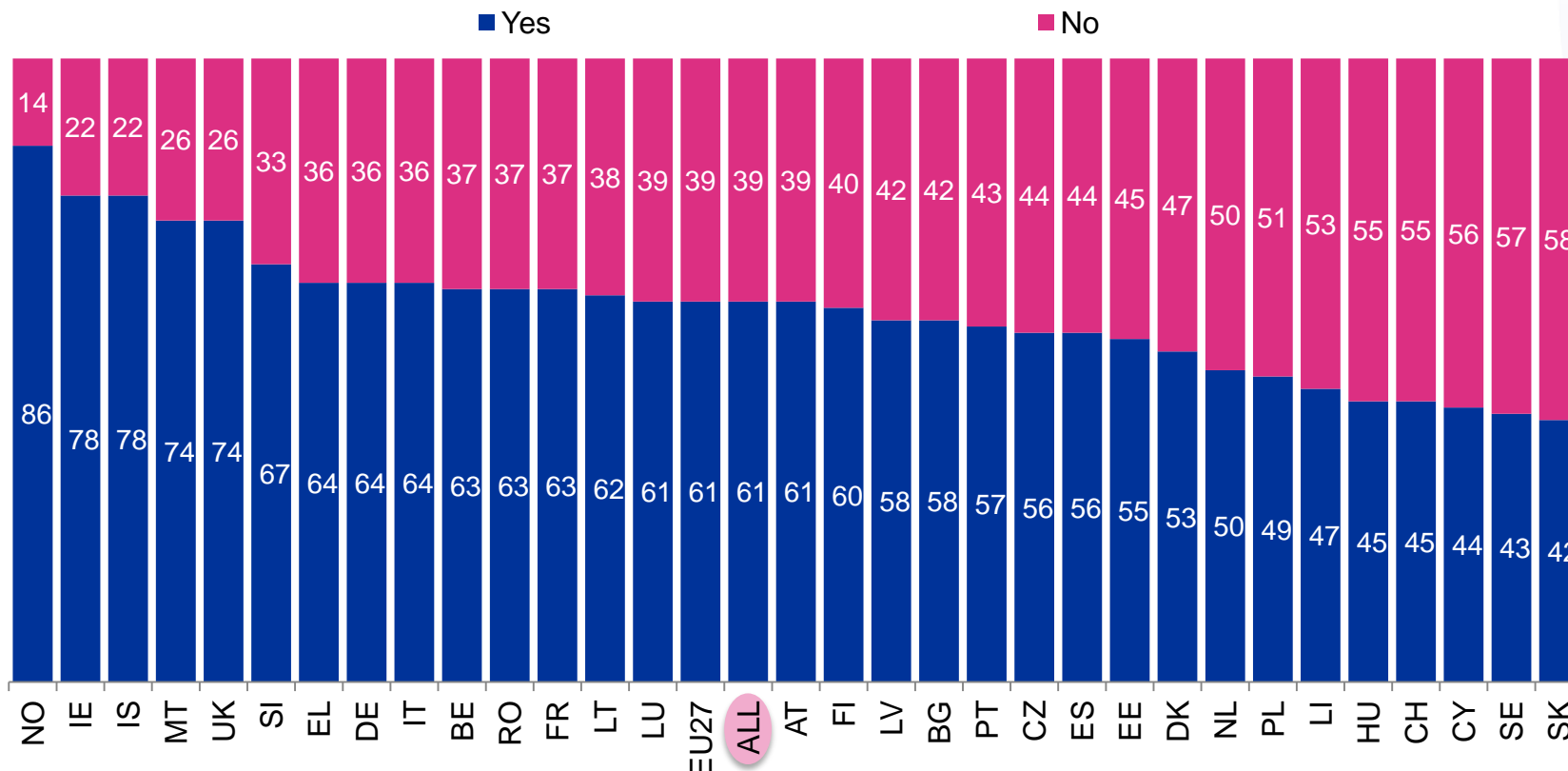
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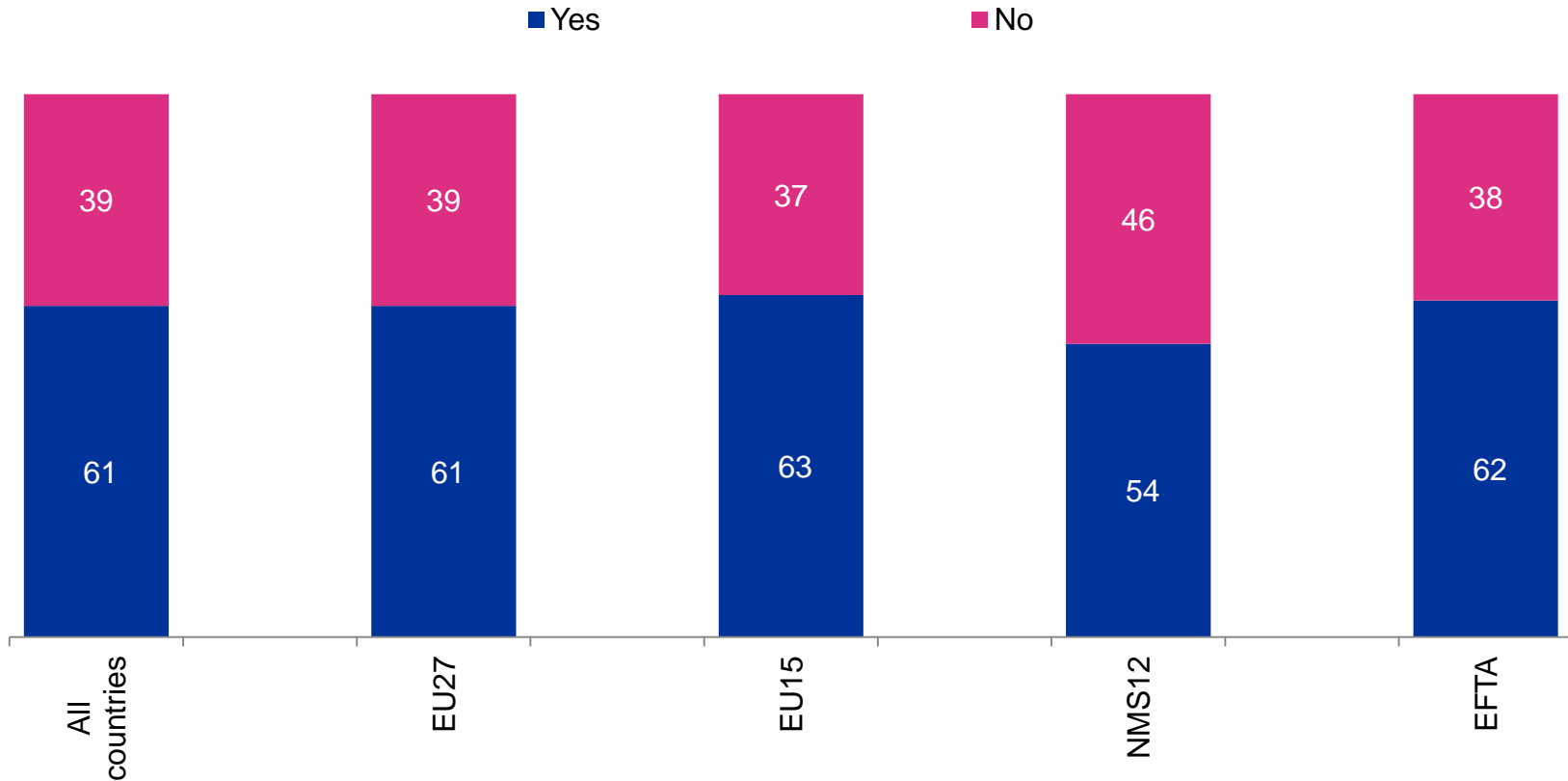
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Common causes of work-related stress



Common causes of work-related stress

Which, if any, of the following do you think are the most common causes of work-related stress nowadays? (%)



Universe: Workers aged 18+

Common causes of work-related stress - Job reorganisation or job insecurity

Which, if any, of the following do you think are the most common causes of work-related stress nowadays? (%)

Job reorganisation or job insecurity

Total 72

GENDER

Male 70

Female 73

AGE

Aged 18-34 69

Aged 35-54 73

Aged 55+ 70

Universe: Workers aged 18+

Common causes of work-related stress - Job reorganisation or job insecurity

Which, if any, of the following do you think are the most common causes of work-related stress nowadays? (%)

Job reorganisation or job insecurity

Total 72

WORKPLACE SIZE
(NUMBER OF
OTHER WORKERS)

0-9 68

10-49 70

50-249 75

250+ 78

HOURS WORKED

Full time 71

Part time 73

Universe: Workers aged 18+

Common causes of work-related stress - Hours worked or workload

Which, if any, of the following do you think are the most common causes of work-related stress nowadays? (%)

Hours worked or workload

Total 66

GENDER

Male 64

Female 69

AGE

Aged 18-34 69

Aged 35-54 67

Aged 55+ 59

Universe: Workers aged 18+

Common causes of work-related stress - Hours worked or workload

Which, if any, of the following do you think are the most common causes of work-related stress nowadays? (%)

Hours worked or workload

Total 66

WORKPLACE SIZE
(NUMBER OF
OTHER WORKERS)

0-9 62

10-49 67

50-249 69

250+ 70

HOURS WORKED

Full time 66

Part time 70

Universe: Workers aged 18+

Common causes of work-related stress - Being subject to unacceptable behaviours such as bullying or harassment

Which, if any, of the following do you think are the most common causes of work-related stress nowadays? (%)

Being subject to unacceptable behaviours such as bullying or harassment

Total 59

GENDER

Male 57

Female 62

AGE

Aged 18-34 59

Aged 35-54 61

Aged 55+ 55

Universe: Workers aged 18+

Common causes of work-related stress - Being subject to unacceptable behaviours such as bullying or harassment

Which, if any, of the following do you think are the most common causes of work-related stress nowadays? (%)

Being subject to unacceptable behaviours such as bullying or harassment

Total 59

WORKPLACE SIZE (NUMBER OF OTHER WORKERS)

0-9 60

10-49 58

50-249 60

250+ 58

HOURS WORKED

Full time 58

Part time 64

Universe: Workers aged 18+



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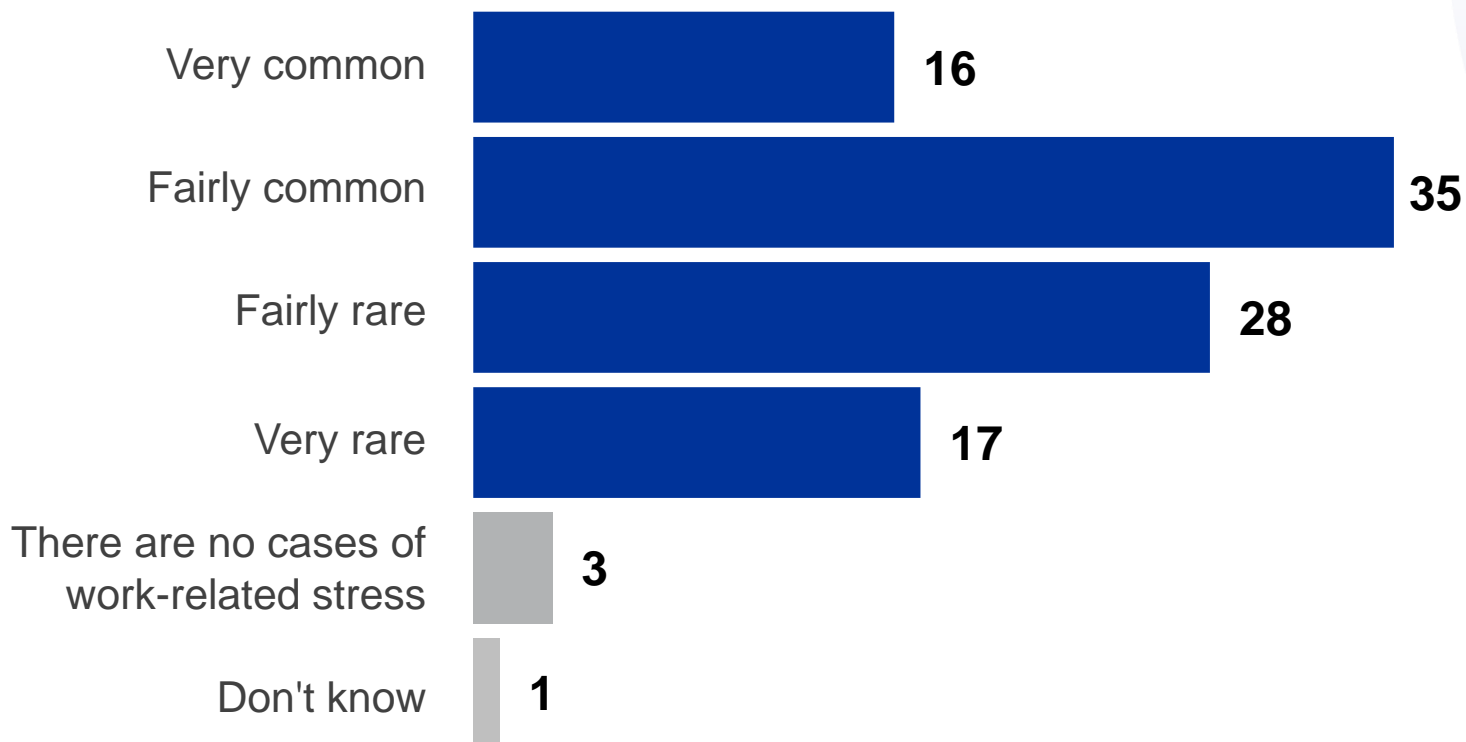
Results across 31 European countries - May 2013

Cases of work-related stress



Cases of work-related stress

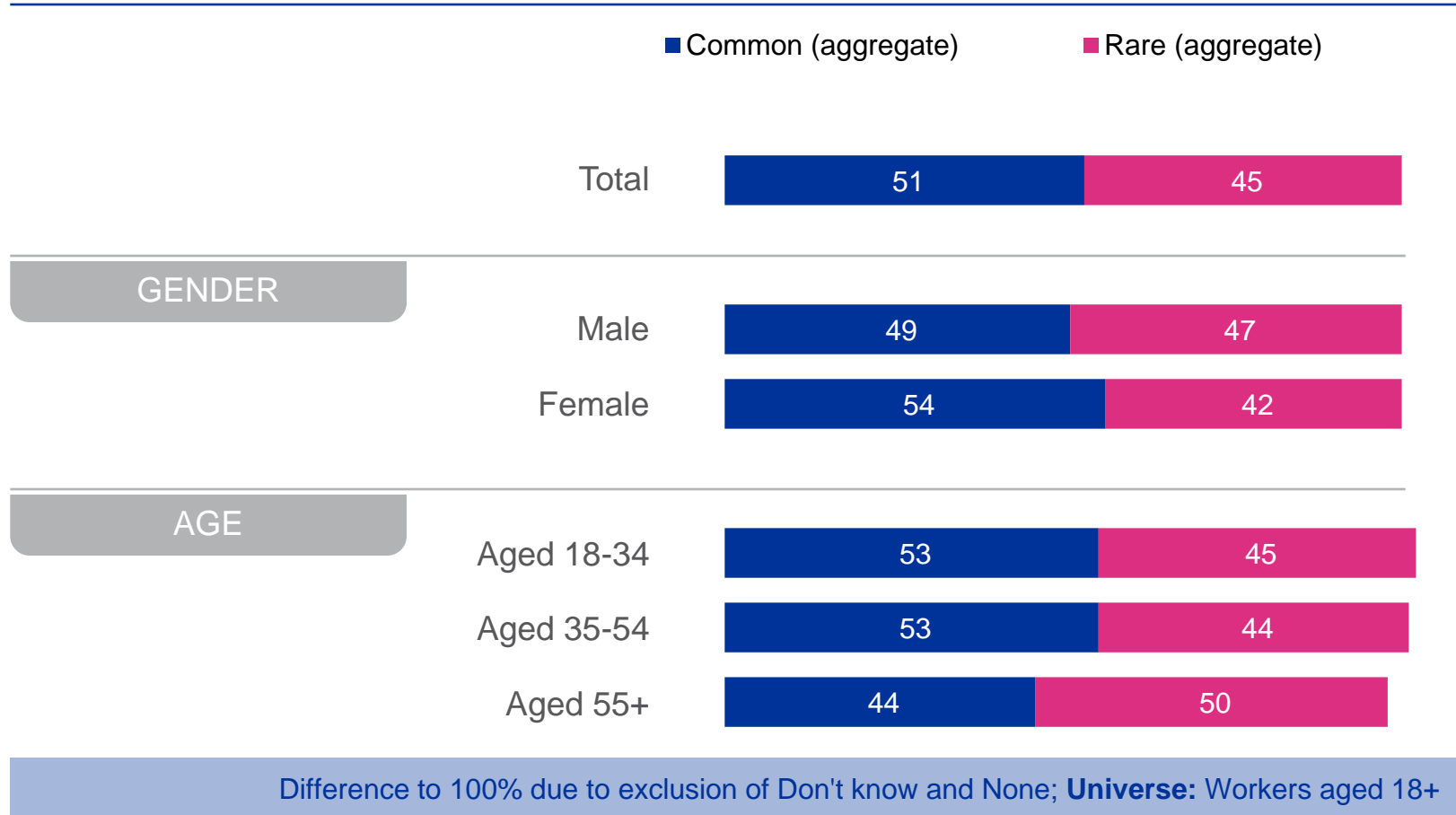
How common, if at all, are cases of work-related stress in your workplace? (%)



Universe: Workers aged 18+

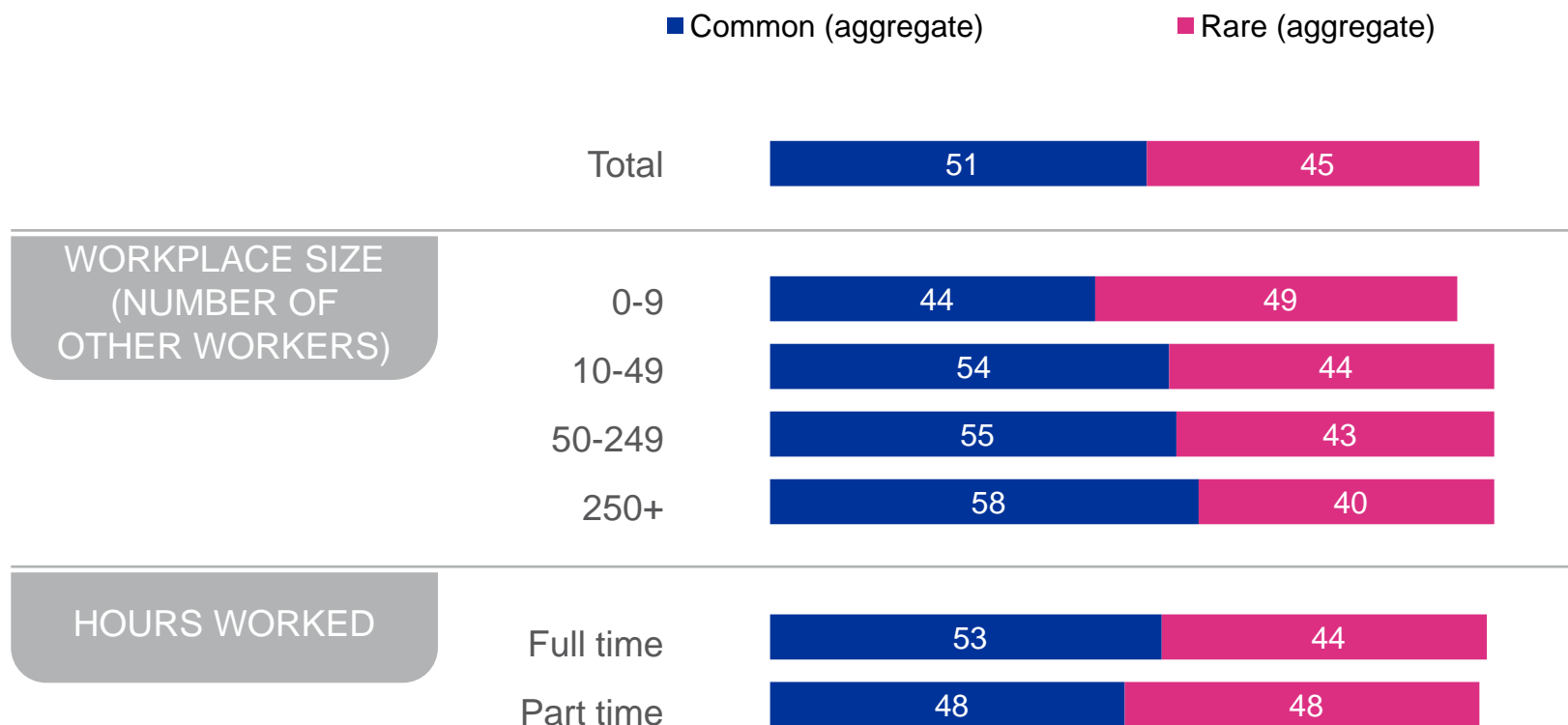
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Cases of work-related stress

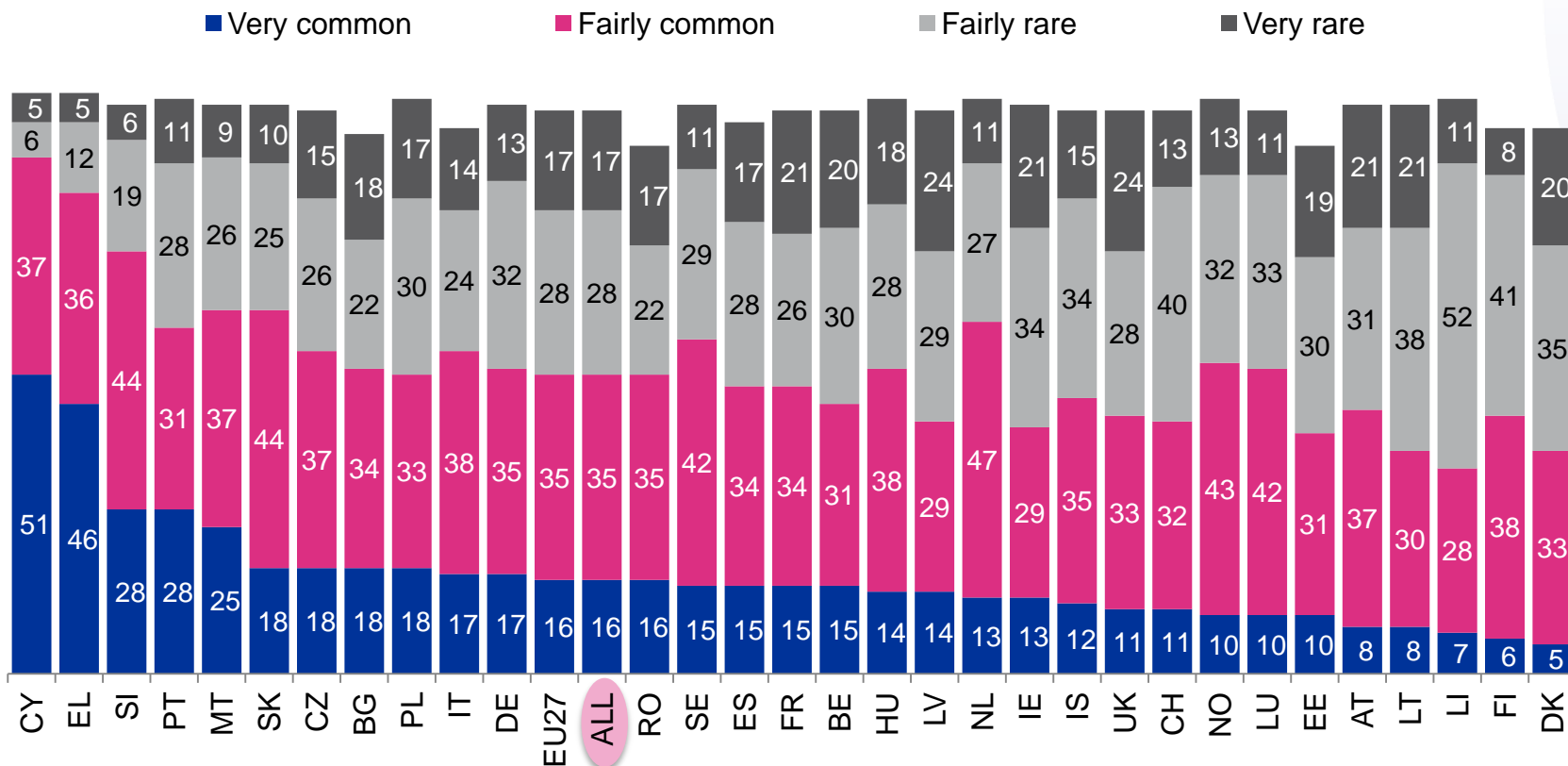
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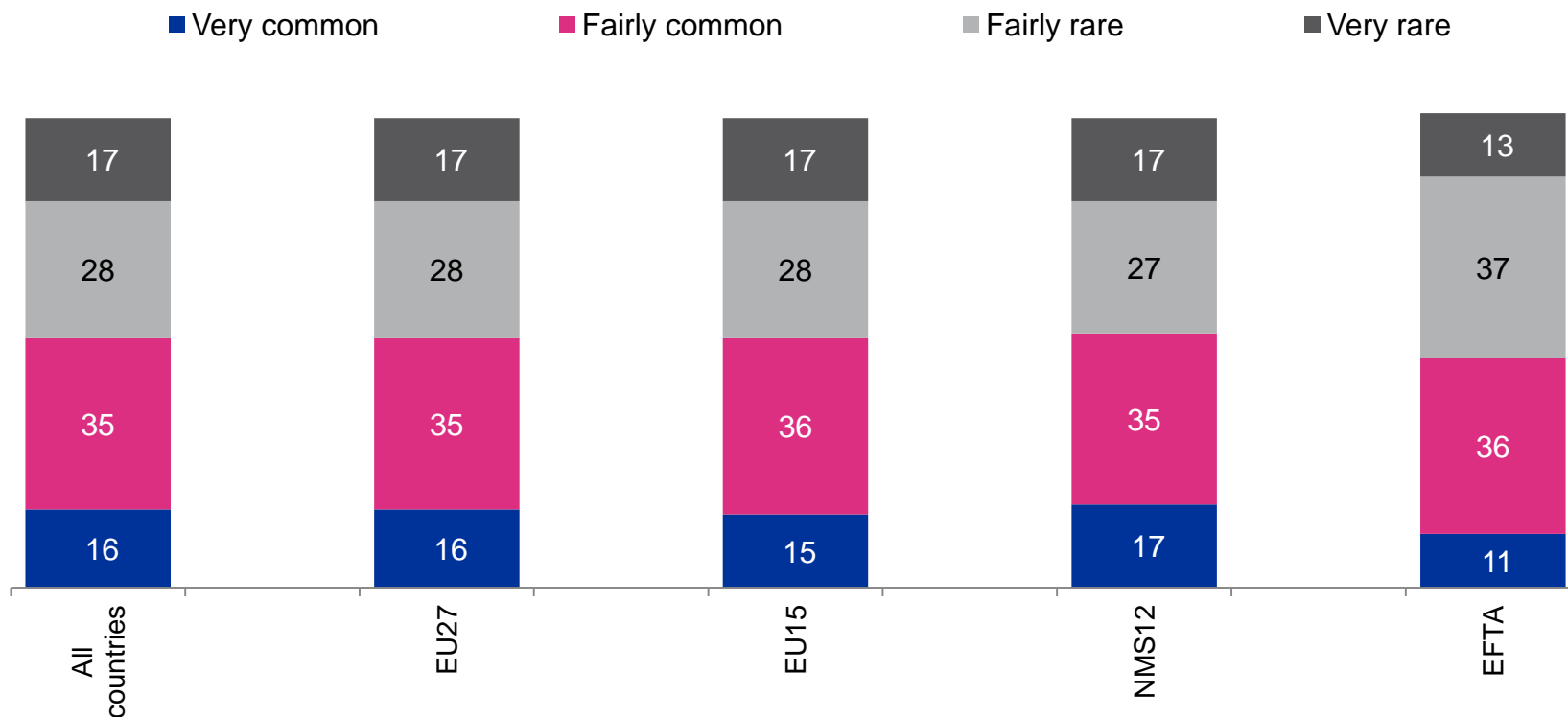
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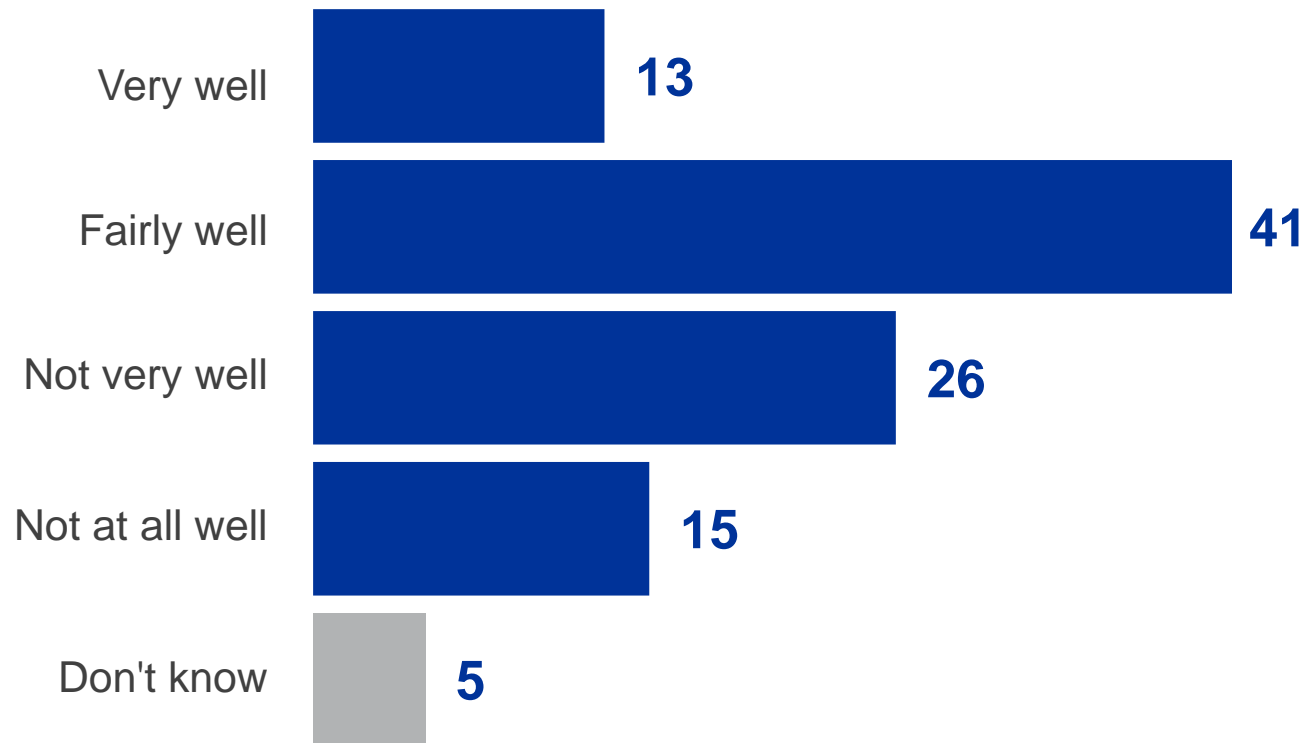
Results across 31 European countries - May 2013

Handling cases of work-related stress



Handling cases of work-related stress

How well, if at all, do you think the control of work-related stress is handled in your workplace? (%)



Universe: Workers aged 18+

Handling cases of work-related stress

How well, if at all, do you think the control of work-related stress is handled in your workplace? (%)

■ Well (aggregate) ■ Not well (aggregate)

Total 54 41

GENDER

Male 55 39

Female 53 42

AGE

Aged 18-34 57 39

Aged 35-54 52 42

Aged 55+ 54 38

Difference to 100% due to exclusion of Don't know; **Universe:** Workers aged 18+

Handling cases of work-related stress

How well, if at all, do you think the control of work-related stress is handled in your workplace? (%)

■ Well (aggregate)

■ Not well (aggregate)

Total

54

41

WORKPLACE SIZE
(NUMBER OF
OTHER WORKERS)

0-9

60

34

10-49

52

44

50-249

50

46

250+

52

44

HOURS WORKED

Full time

53

43

Part time

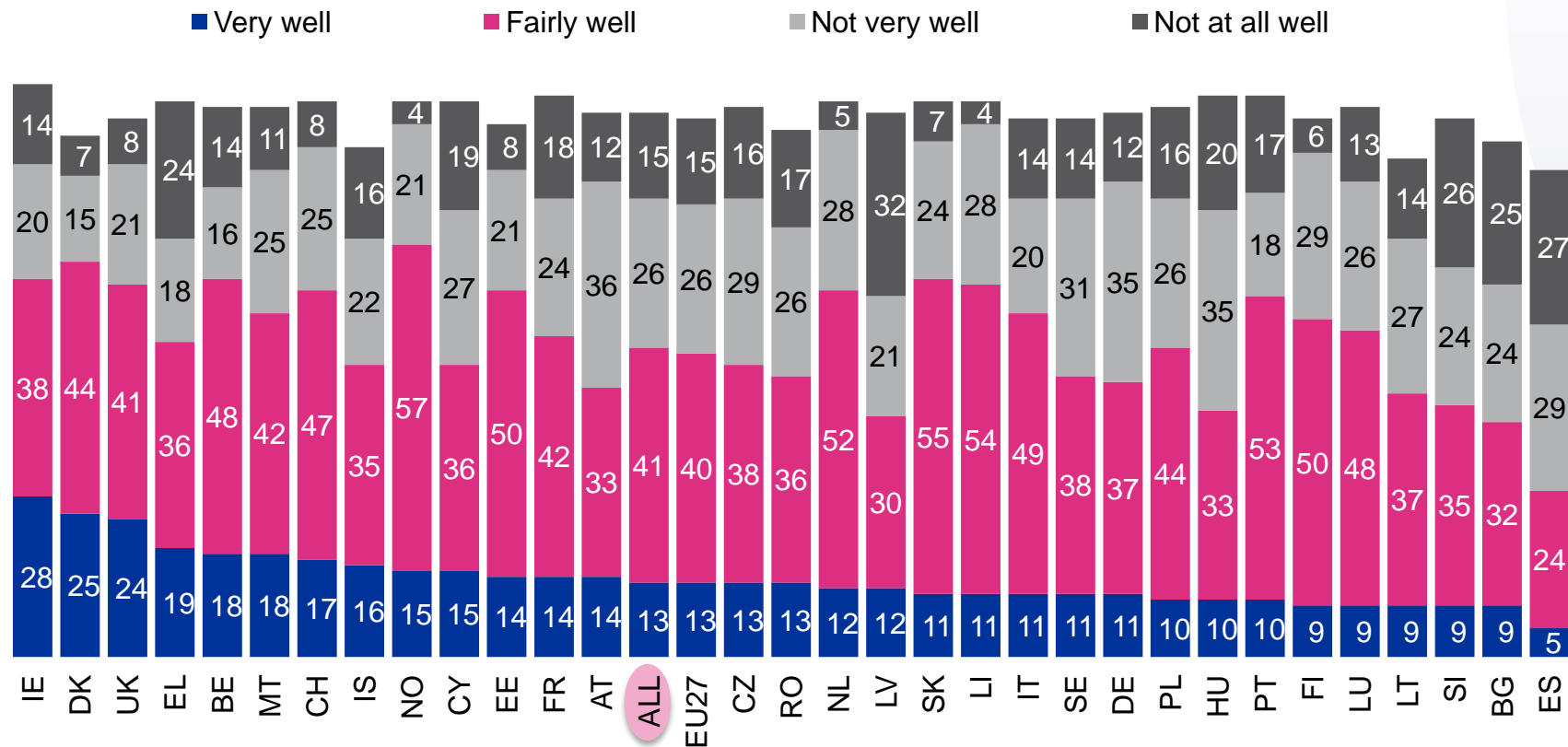
57

37

Difference to 100% due to exclusion of Don't know; **Universe:** Workers aged 18+

Handling cases of work-related stress

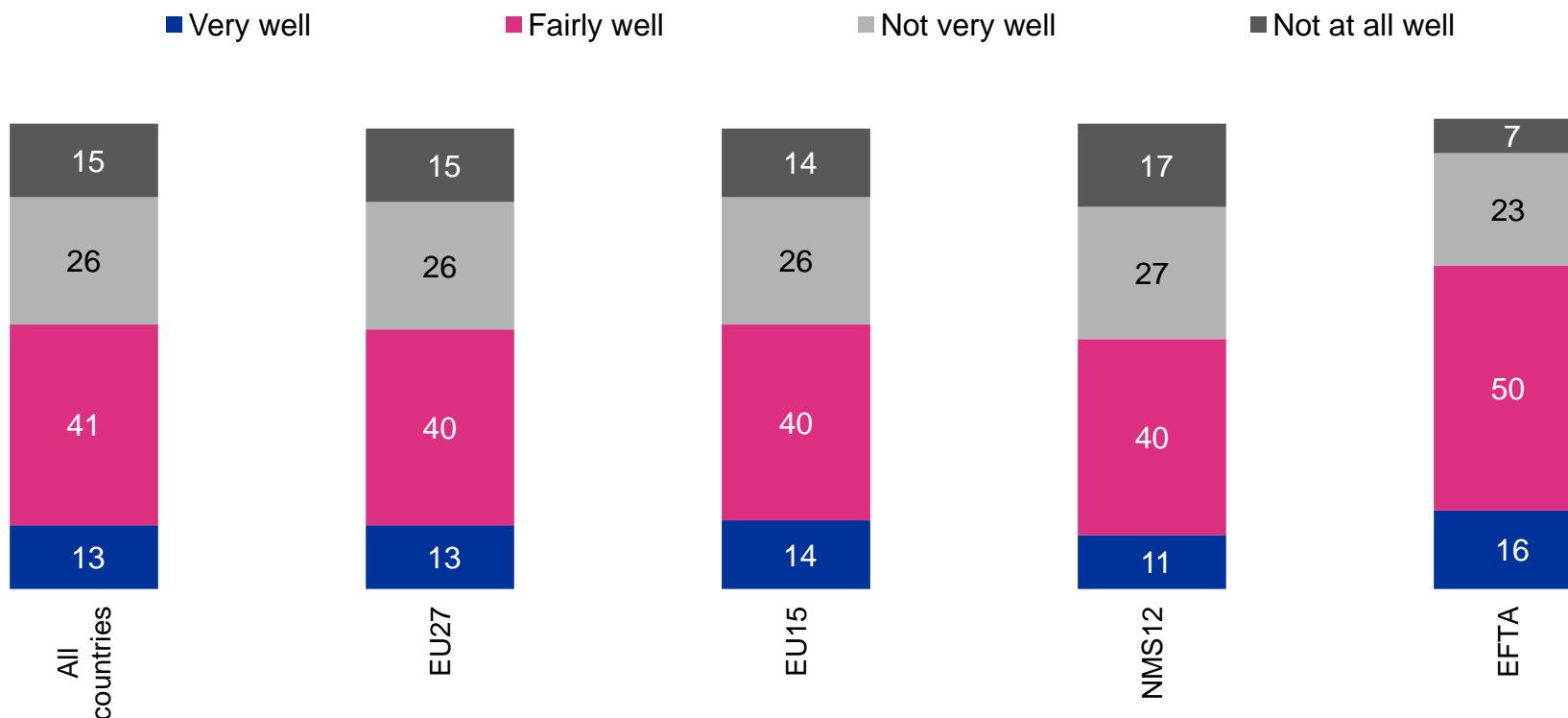
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Handling cases of work-related stress

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European Agency for Safety and Health at Work (EU-OSHA)

- Contributes to making Europe a safer, healthier and more productive place to work;
- Researches, develops and distributes reliable, balanced and impartial safety and health information;
- Organises pan-European awareness-raising campaigns;
- Set up by the European Union in 1996 and based in Bilbao, Spain;
- Brings together representatives from the European Commission, Member State governments, employers' and workers' organisations and leading experts in each of the EU Member States and beyond.

For more information about EU-OSHA: <http://osha.europa.eu>

**For more information on the pan-European poll on OSH:
<http://osha.europa.eu/en/safety-health-in-figures/>**

Quality assurance

This work was undertaken by Ipsos MORI in accordance with the standards laid out in ISO 20252

- *Ensuring a consistent quality of work to the highest standards in the industry and annual inspection by external assessors*

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